



LPS Laboratories

P.O. Box 105052 * 4647 Hugh Howell Road * Tucker, GA 30085-5052 U.S.A.
TEL: (800) 241-8334 or (770) 934-7800 * FAX: (800) 543-1563 or (770) 243-8997

Date: February 3, 2004

Re: Status of the LPS and PT Tech Quality Management System

Dear Customer,

From 1995 to 2003, the Quality Management System of LPS Laboratories was registered to ISO 9001 by Intertek Testing Services. When PT Technologies was acquired by LPS in 2000, the quality systems of the two companies were merged. The vast majority of our end-user customers are industrial manufacturers who have "non-ISO" driven quality requirements for their vendors. Due to their general lack of interest in the ISO Standard and the resource commitment on our part to continue to meet the new 2000 revision, we decided in late 2003 to not seek re-certification of our QMS when our certificate expired. While LPS Laboratories and PT Technologies are no longer certified to the ISO Standard, we still conform to its guidelines.

LPS/PT is the sole vendor of a specialty solvent used extensively by Thiokol Propulsion – a primary contractor to the U.S. Space Shuttle Program. Thiokol has its own Quality System – one that resembles the old AS9000 Standard. Thiokol performed two on-site audits of our facility in 2003 and will perform follow-up quality audits from time to time. We have altered our system to better reflect these "customer-driven" expectations. From an ISO standpoint, our system is now principally based on the old ISO 9001:1994 revision with some elements of the 2000 revision included. Our revised Quality Manual has been updated and is readily available for customer review.

If you have any questions, please let me know.

Very Truly Yours,

A handwritten signature in black ink, appearing to read 'Ed Williams', written in a cursive style.

Ed Williams
Technical Manager
LPS Laboratories